Current State Billing Processes

EnterCalc Design/Maintenance

Production Solution

Automated

- Inability to adjust validation rules (e.g. eligibility)
- Inflexible member notifications
- No member-level detail
- No billing terms unrelated to membership
- Key business logic lies in other systems (e.g. adjudication logic)
- Lack of integration with input source (e.g. membership)
- Inability to support
 new product strategies





- Labor intensive
- Error-prone
- Difficulty adding new programs





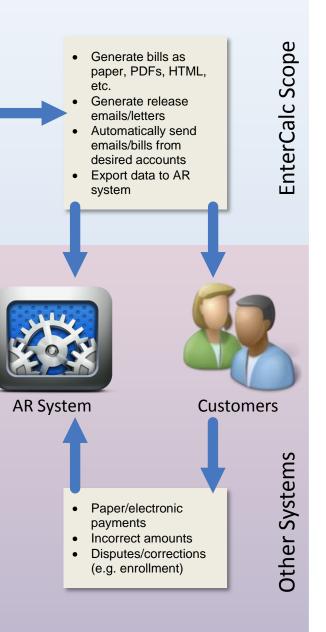
Data Structures
 Specify existing data source

Excel

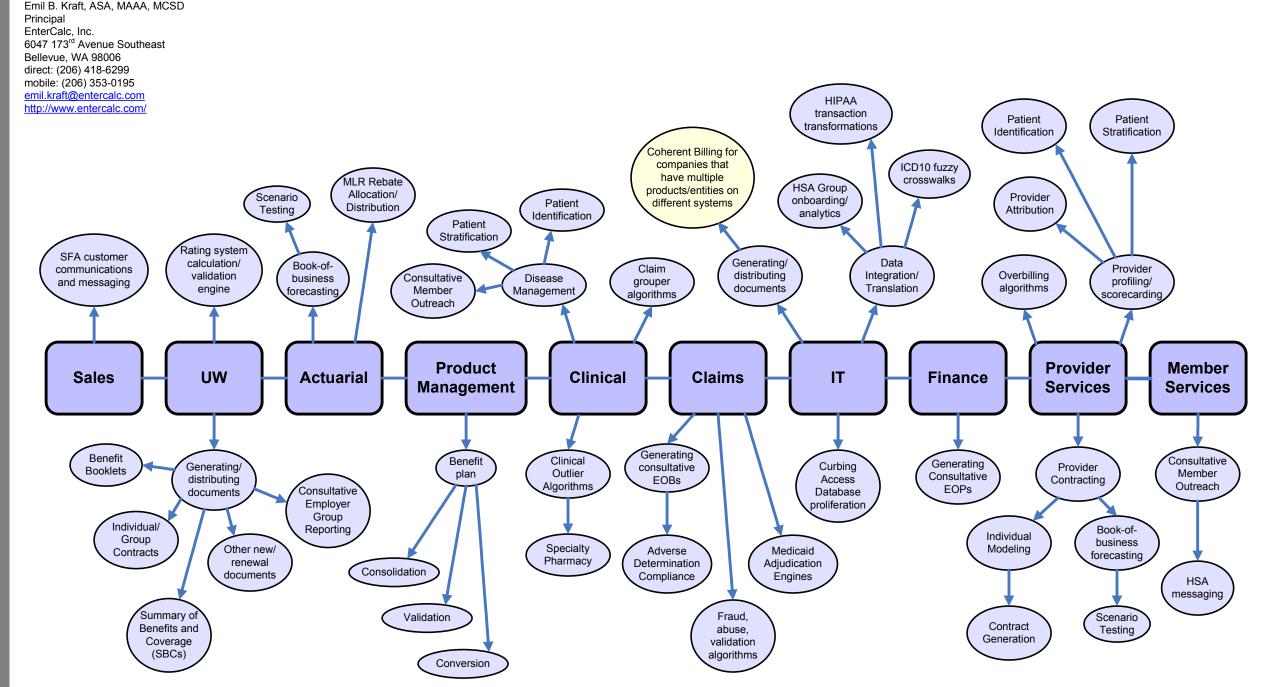
- Validation Rules
 - Specify sourcespecific data validation rules (e.g. eligibility)
- Transformations
 Standardize data
 - Standardize data where desired
 - Retain underlying source variation where desired
- Business Rules
- Specify the billing template that applies
- Specify the format and method in which bill should be delivered
- Calculations
- Specify any supporting business logic (e.g. adjudication logic)

WE	Word

- Dynamic Bills
 - Standardize bills
 where desired
 - Retain underlying variation where desired
 - Customize member notifications
 - Show memberlevel detail
 - Show billing terms unrelated to membership
 - Automate full complexity of manual bills
- Release
 Communications
 - Specify release emails/letters



Manual



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