### **Current State Billing Processes**

# EnterCalc Design/Maintenance

#### **Production Solution**

### Automated

- Inability to adjust validation rules (e.g. eligibility)
- Inflexible member notifications
- No member-level detail
- No billing terms unrelated to membership
- Key business logic lies in other systems (e.g. adjudication logic)
- Lack of integration with input source (e.g. membership)
- Inability to support
  new product strategies





- Labor intensive
- Error-prone
- Difficulty adding new programs





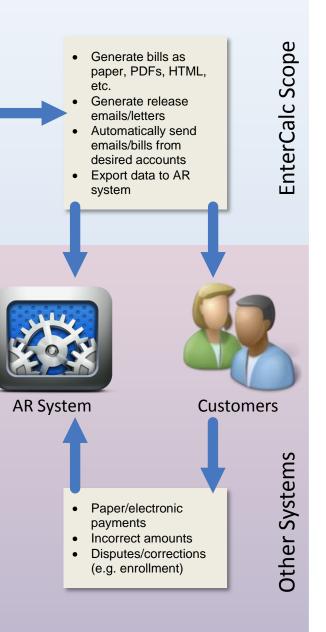
Data Structures
 Specify existing data source

Excel

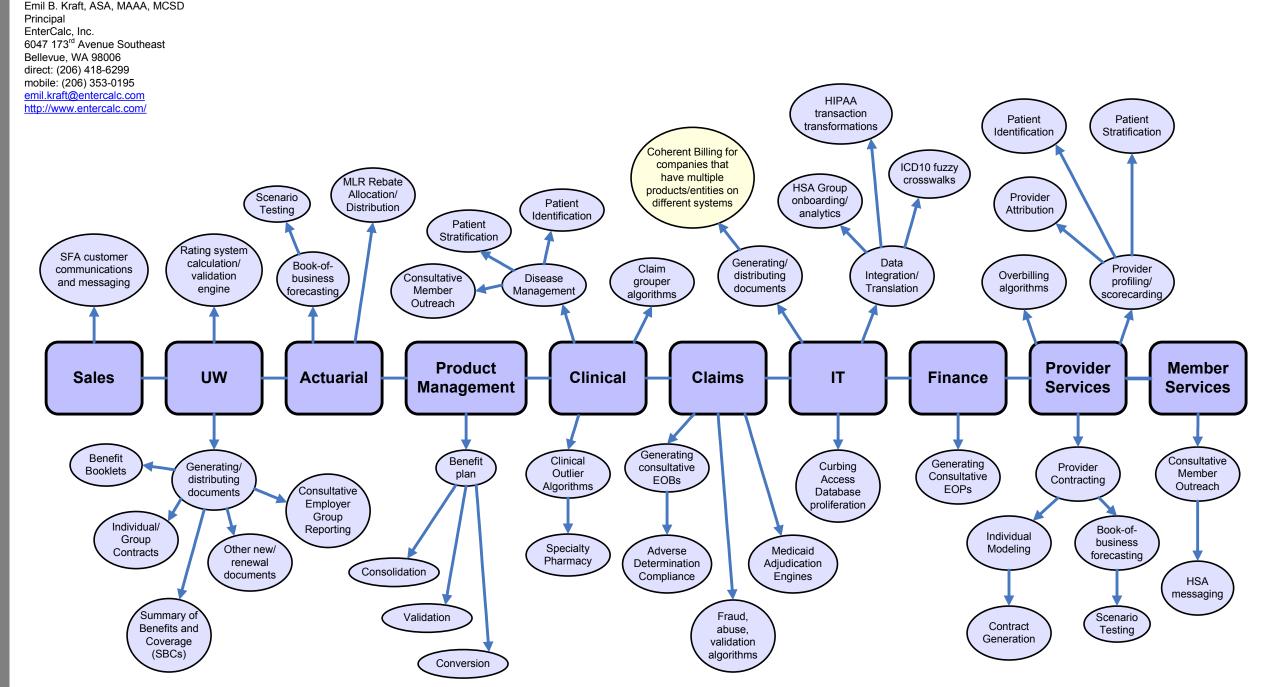
- Validation Rules
  - Specify sourcespecific data validation rules (e.g. eligibility)
- Transformations
  Standardize data
  - Standardize data where desired
  - Retain underlying source variation where desired
- Business Rules
- Specify the billing template that applies
- Specify the format and method in which bill should be delivered
- Calculations
- Specify any supporting business logic (e.g. adjudication logic)

WE	Word

- Dynamic Bills
  - Standardize bills
    where desired
  - Retain underlying variation where desired
  - Customize member notifications
  - Show memberlevel detail
  - Show billing terms unrelated to membership
  - Automate full complexity of manual bills
- Release
  Communications
  - Specify release emails/letters



# Manual



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